



**B.V. Patel Institute of Management,
Uka Tarsadia University**



Date: 30/07/2021

Expert Session on Grievance Handling Procedure at Work Place:

Objectives of Session:

- To encourage students about how employees raise concerns without fear of reprisal.
- How to provide a fair and speedy means of dealing with complaints.

Outcomes of Session: Students will get at the end of session about acknowledge the grievance and take their decision and act accordingly.

Date	30-07-2021
Time	09:30 am to 11:30 am
Venue:	Architecture Mandap Auditorium
Class:	SY BBA
No. of Students:	130
Coordinator:	Dr. Anuradha Pathak, Dr Taral Patel, Mr. Dharmaraj Solanki & Ms. Vaishali Pillai
Speaker Detail:	Dilip Bhandari, HR Manager, Rajhans Group of Industries
Category	Management Club

B. V. Patel Institute of Management organises a session on Grievance Handling Procedure at Work Place for SYBBA Students. The resource person of the session was Mr. Dilip Bhandari, who is HR Manager, Rajhans group of Industries.



The session was started by Dr. Anuradha Pathak by introducing the speaker. Afterwards Mr. Dilip Bhandari started his session with the basics of grievances as well as various forms, sources and reasons of grievances. He has emphasized on what are the causes of grievances and category of grievances at work place. He delivered practical knowledge by showing different examples and discussing their solution.



He has suggested some of the ways grievances can be identified and how to deal with such grievances in effective manner. Mr. Bhandari has provide some practical task to students related to how to solve grievances if you were supervisor

Dr. Anuradha Pathak expressed gratitude for coming to the institute and contributing his knowledge with the students.